

Edrington's Story

Video Transcript

Alistair Norrie, Business Technology Programme Manager.

We have a key system of record application called Tess which is our bulk stock system. That system tracks and manages all our bulk stocks from production at distillery to bottling here in Glasgow. That system has been around in various forms for decades. To modernise the system we needed to undertake extensive testing of which automated testing obviously was a key part and hence why we had a discussion with Original Software.

To put this into context, the amount of change that we have affected over the last twelve months probably exceeds that seen in the last ten twenty years. So in order to achieve that automated testing has been a key part.

The choice for Original Software was really quite simple when we looked at the available packages and organizations that could support what we needed and meet our requirements. Original Software was on a short list, it was known to a number of the team already and when we had discussions with the Original Software team it was clear that their credential list and their capability was exactly what we needed.

The program has been very successful. Over the incremental releases to production to date we've had zero unplanned outage and any issues we've seen, we have been able to address in an exponent manner, so that the business has never come to us and asked to roll back from one of those releases.

When you pick software suppliers you can sometimes get suppliers and you can sometimes get partners and I like to think of the relationship we have with Original Software very much in the latter, the partner camp. So, in conclusion, Original Software will continue to provide an important part of our ongoing development of the bulk stock system within business technology at Edrington.



Original Software