

ege's M3 Upgrade gets the Red Carpet treatment

The Challenge

ege is a leading European company specializing in the design, development and production of unique, high-quality carpets, working hard to minimize the environmental impact caused by the production of their carpets.

The company was founded in 1938 and has maintained its competitive edge by developing and maintaining the most advanced technology in the carpet industry.

This competitive advantage enables ege to produce and supply carpets of any imaginable design with the shortest lead times in the industry.

ege found itself in the position where they had to upgrade from a very old version of Infor M3 to version 13.4 with the added complication of many modifications.

These modifications had been developed both by external consultants in Denmark and abroad as well as by ege's own developers.

This added another level of complexity and meant that testing across all the elements of the solution was now of critical importance to the business, as was the documentation of the results.



“The test tools provided by Original Software and delivered by SOSY ensured we were able to meet our tight testing deadlines during our ERP upgrade process. They have been very responsive to our requests and special needs.”

Thomas Bjerregaard, Test Manager - ege

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ege

ege is one of Europe's leading companies in respect of design, development and production of unique, high quality carpets with respect for the environment.

The Challenge

- ✓ Numerous Modifications
- ✓ No Pre-Defined Test Cases
- ✓ Tight Deadlines

Solutions

- ✓ Manual Testing
- ✓ Process Management
- ✓ User Acceptance Testing (UAT)

Benefits

- ✓ Efficient Test Documentation
- ✓ Issues Documented "On the Fly"
- ✓ Flexible Project Reporting
- ✓ Video Animation assists Training
- ✓ Video Animation improves Reporting



Original Software

The Solution

ege have invested in tools for User Acceptance Testing, Project Management and Test Automation.

Initially the focus was on the manual processes, project management and reporting.

To be able to manage the upgrade efficiently, it was key to be able to have the required information readily at hand.

TestDrive-UAT Tool Proves Beneficial

ege was very interested in the Animation Tool, which creates a video file showing exactly what the tester performed and saw.

This has the additional benefit of not only automatically recording actual tests executed, but also provides a complete audit trail of screen, clicks and entered data.

Previously, ege was using a mixture of shared Excel spreadsheets and documents to control the quality process, but this increases the risk of potential mistakes as well as insufficient documentation and project control.

Using TestDrive-UAT to record the work processes or test flows has the advantage of producing editable documentation which can also be used for training purposes, either in Word Document/PDF or as a training video

“The fact that all identified issues are documented "on the fly" means we can report accurately to the solution provider/vendor without delaying the testing process”

Thomas Bjerregaard, ege Test Manager

“Our end-users found the tool user-friendly, easy to pick up and intuitive to use”

Thomas Bjerregaard, ege Test Manager

ege's Quality Team is made up of a mixture of both IT and Business users and it was noted that users were up and running on the Original Software Qualify & TestDrive-UAT tools after 2 days of training conducted by one of the Original Software Training and Implementation Consultants.

The Vision Moving Forward

Although the initial upgrade to Infor M3 13.4 is not complete at HQ in Denmark, Thomas Bjerregaard from ege is already looking ahead to the future.

More countries will need to have M3 implemented and they will need the same solutions for Project Management and User Acceptance Testing.

The success in Denmark with a rapid return on investment on the User Acceptance Testing, makes ege optimistic regarding the testing in other countries too.

At the Denmark Headquarters, the next goal is to automate the testing of all the core functions. Regular patches from Infor makes Test Automation a very logical decision.

The good news is that ege has already invested in the Original Software Tools to make this possible.

“We are capitalizing on the flexibility of the reporting facility by using customized reports within Qualify, which accurately meet our requirements”

Thomas Bjerregaard, ege Test Manager

